Bringing volunteers and communities together to improve the homes and lives of low-income homeowners.
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Dear Friends,

Ten years ago a small group of people wanted to make a difference in their community. That first year they helped three low-income families repair their homes. The repairs made these homes safer and healthier. This group of individuals, led by Connie Condon and Sandy Lindquist, founded Rebuilding Together South Sound.

At that time, the founders did not realize the ripple effect of their efforts. Ten years later Rebuilding Together South Sound has grown significantly and is making a meaningful difference in the South Sound region. In addition to celebrating our 10-year anniversary, 2011 was a year of several significant milestones:
- Completed 100 projects, 30 on National Rebuilding Day
- Engaged almost 900 volunteers
- Moved to a new, larger location to support our expanded outreach
- Created a new “year-round repair program”, which includes emergency repairs
- Awarded the Jane T. Russell Excellence in Governance Award, by The Nonprofit Center

Over the past ten years Rebuilding Together has repaired over 370 homes and brought together more than 5,400 volunteers. The market value of these repairs exceeds $4.4 million, which reflects Rebuilding Together’s ability to leverage every donated dollar into $4 worth of repairs. All of this would not have been possible without the support from our funders, volunteers and staff.

Rebuilding Together South Sound is fortunate to have two highly capable employees. Amy Hoyte (Executive Director) and Chelsea Muller (Program Manager) effectively make the mission of Rebuilding Together a reality in the South Sound region. As in past years, Rebuilding Together South Sound also tapped into the talents and energy of three AmeriCorps members, Carol Shiflett, Jenn Stuart and Nate Evans. These three have helped Rebuilding Together South Sound take on additional projects and extend our outreach.

Over the course of the past year, the board of directors continued to evolve and enhance our governance model. Working closely with Amy, the board developed a new three-year strategic plan. The plan sets out strategies that will allow us to serve more individuals in a more effective and efficient manner. This year we welcomed two new members to the board, Nilmah Mills from Gray Lumber and Kim Taylor from the Master Builders Association of Pierce County. We also want to thank Dan Garber, Bett Lucas, Michael Graubard, and Neil Gribsby who have stepped off the board. We have greatly appreciated the passion and energy they have contributed to Rebuilding Together South Sound.

Martin Luther King Jr. once said that “life’s most urgent question is: what are you doing for others?” I can confidently say that the volunteers, staff and board of Rebuilding Together South Sound are answering this question loud and clear. Thank you once again to all who have supported Rebuilding Together South Sound over the past ten years.

Tom Berquist
Board President
Our Mission
To bring volunteers and communities together to improve the homes and lives of low-income homeowners.

Our Vision
A safe and healthy home for every person.

Rebuilding Together South Sound in 2011
100 projects completed
Over 900 volunteers
6,700 hours donated by volunteers
Market value of repair work = $700,000

The National Network in 2011
10,000 houses and non-profit facilities rehabilitated
2,500,000 volunteers
Work done in 1,800 cities and towns across America
Nearly 200 affiliates nationwide
Delivering $100 million in market value
The Need

PIERCE COUNTY
The US Census reports that in 2009, 12.3% of Pierce County residents were living below the poverty line, a 1% increase from 2008. Many of our neighbors are living in unsafe and hazardous conditions because they cannot afford the repairs and modifications they need. Due to the recent economic downturn, many families and individuals are struggling, and personal crises have challenged many of our neighbors. When neighborhoods lose longtime residents, the fabric of that neighborhood frays. Homes that were built decades ago are not ready for the changing needs of the baby boomer population. All these factors combine and point to a great need for the services that Rebuilding Together South Sound provides.

OUR SOLUTION
In 10 years of service we have helped more than 370 families and individuals stay safe and independent in their homes. We have completed work with a market value of $4.4 million, yet our homeowners do not pay for anything. Our work preserves affordable homeownership and revitalizes communities. 50% of a homeowner’s net worth is tied to the equity in their homes, and when we keep someone in their home, we are preserving the single greatest source of generational wealth.

GET INVOLVED
Donate: Donations to Rebuilding Together South Sound are greatly appreciated and tax deductible. A donation of $1 provides $4 worth of home repairs, so a $100 gift provides $400 in repairs. You or your company can also sponsor a home. Visit our website rebuildingtogetherss.org for more details.

Refer Potential Clients: If you know of anyone who could use our services, call us at 253-238-0977 or email info@rebuildingtogetherss.org.

Volunteer: The work we do is made possible by the hard work and commitment of our wonderful volunteers. Donate your talent to Rebuilding Together South Sound. Call 253-238-0977 for more information.

Company Programs: Find out if your employer accepts pre-tax donations and invite us to become a partner.

Matching Gifts: Find out if your employer will match your donation to Rebuilding Together South Sound. Your donation will go twice as far!

Legacy: Consider a lasting legacy through a bequest in your will, charitable remainder trust or other planned giving vehicles to enhance the lives of others for years to come.
In Their Own Words...

“This experience turned out to be so much better than I ever imagined. Even when the volunteers were tired, they never complained and my home has never looked more beautiful!”

Megan, Homeowner

“I was overloaded with the show of love from all the unselfish ladies and gentleman that volunteered their time and energy to help those of us that are disabled and/or less fortunate. I want to say thank you to each of their families for allowing them to bless others with their time, skills, and expertise.”

Debra, Homeowner
Our Programs

REBUILDING DAY
Every year on the last Saturday in April, Rebuilding Together South Sound teams up with local companies and businesses, volunteer teams, partner organizations and low-income families to complete major home repair projects. Based on the tradition of American barn-raising, National Rebuilding Day is an inspirational example of communities coming together to help their neighbors in need. Nearly 200 affiliates of Rebuilding Together nation-wide participate in National Rebuilding Day, bringing together thousands of volunteers to complete upwards of 4,000 home repair projects on one day across the country. On Rebuilding Together South Sound’s first Rebuilding Day in 2002, we completed 3 home repair projects. Now we are looking forward to completing 30 or more projects on Rebuilding Day 2012!

YEAR-ROUND SERVICE
1 in 3 adults over the age of 65 will fall each year. Falls are dangerous and expensive, but not inevitable. Studies show that 1/2 to 1/3 of falls are preventable by improving home safety. In 2007, Rebuilding Together South Sound began a Home Modification program, in response to the need for accessibility improvements among low-income seniors and people with disabilities. Home modification is focused on keeping people safe and independent in their homes, and is an important factor in aging in place. In addition, our Emergency Repair program has allowed us to serve low-income homeowners who encounter problems within their home that affect their ability to be warm, safe, and dry. As a whole, this program has expanded greatly since it began in 2007, and to date we have served 75 homeowners through this program.

![Graph showing the number of volunteers utilized over the years for Rebuilding Day and Year-Round Service.](image-url)
“The BECU family is an outstanding group of warm hearted and giving friends. I now sit today and marvel at all that has been accomplished by [their] efforts.”

Tony, Homeowner

Rebuilding Day is our cornerstone event that brings hundreds of volunteers together on dozens of projects all to be completed in just one day! This year, we completed 30 projects on April 30th.

“Throughout the day’s process I learned the importance of being flexible and not rigidly fixed on any part of our work. Our finished product was not only impressive to me but (to) our homeowner’s neighbors as well.”

James Southern, Tacoma Public Utilities
6,700 HOURS DONATED BY VOLUNTEERS

Our Impact

REBUILDING DAY

<table>
<thead>
<tr>
<th>Service</th>
<th>2011</th>
<th>Cumulative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roofs Repaired or Replaced</td>
<td>8</td>
<td>58</td>
</tr>
<tr>
<td>New Windows or Doors</td>
<td>7</td>
<td>141</td>
</tr>
<tr>
<td>Electrical Work</td>
<td>17</td>
<td>88</td>
</tr>
<tr>
<td>Grab Bars/Hand Rails</td>
<td>37</td>
<td>*</td>
</tr>
<tr>
<td>Plumbing Work</td>
<td>17</td>
<td>*</td>
</tr>
<tr>
<td>New Flooring</td>
<td>26</td>
<td>*</td>
</tr>
<tr>
<td>Interior Painting</td>
<td>10</td>
<td>*</td>
</tr>
<tr>
<td>Major Yard Work</td>
<td>13</td>
<td>*</td>
</tr>
</tbody>
</table>

* data not collected in all years

YEAR-ROUND

<table>
<thead>
<tr>
<th>Service</th>
<th>2011</th>
<th>Cumulative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ramps Built</td>
<td>7</td>
<td>50</td>
</tr>
<tr>
<td>Grab Bars/Hand Rails</td>
<td>42</td>
<td>242</td>
</tr>
<tr>
<td>Shower Modifications</td>
<td>2</td>
<td>13</td>
</tr>
<tr>
<td>Deck &amp; Stairs Repaired or Built</td>
<td>28</td>
<td>*</td>
</tr>
<tr>
<td>Plumbing Repairs</td>
<td>19</td>
<td>*</td>
</tr>
<tr>
<td>Roofs Repaired or Replaced</td>
<td>14</td>
<td>*</td>
</tr>
</tbody>
</table>

* data not collected in all years
Our first Ramp-A-Thon was a successful partnership between the MBA of Pierce County, Vets Meet Vets, and Rebuilding Together South Sound. Thirty-one volunteers built ramps for three neighbors in need - all in one day!

“These people obviously need [our] help. If you can use your skills and you have the time, then why wouldn’t you do it? It’s a great way to meet people and a benefit to the community.”

Patrick Reed, RTSS Volunteer
Our Special Events

REBUILDING TOGETHER SOUTH SOUND GOLF CLASSIC
Rebuilding Together South Sound hosted the 3rd Annual Golf Classic at the Home Course on August 5th, 2010. Sixty-eight golfers came out to network and golf while showing their support for the important work of Rebuilding Together. This year, the event raised over $38,000 in operating support for our organization. We wish to thank our sponsors who made this year’s tournament a success.

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Edmond Company
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Jet Door LLC
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OTHER SPONSORS
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GIVE A HEART A HOME
On March 5, Rebuilding Together South Sound hosted our 3rd Annual Give a Heart a Home Wine Auction & Tasting at the Tacoma Country and Golf Club. The theme of the night was the Kentucky Derby. Items were donated and became a part of a silent and live auction during the event. The money that came from the auction raised funds to ensure that low-income homeowners who are elderly, disabled or a family with children do not have to go another year with unsafe conditions in their home. Musical guests The Michael Benson Band were there to entertain. Again we would like to thank our sponsors and all those who helped make this event happen!

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Sound Refining Inc.

SILVER SPONSORS
A Picket Fence
Bett & Spencer Lucas

GOLD SPONSORS
Gail & John Quigg

BRONZE SPONSORS
Mark & Phyllis Egner

10th ANNIVERSARY BBQ
Rebuilding Together South Sound had a BBQ to celebrate our 10 years of service to the community on June 26th, 2011. Many people and organizations who have helped with our success were present. Those who have supported our work for 5 years or longer were honored at the BBQ.

AWARDS - 2011
Longest Serving House Captain – Joseph Storm, JKS Contracting
House Captain of the Year – Jim Newman, Rushforth Construction
Volunteer Coordinator of the Year – Amy Harris, Apple Physical Therapy
Rookie of the Year – Wes Eklund, Eklund Homes
Sponsor of the Year – Tacoma Public Utilities
**Financial Report**

**Income**

- In Kind 55%
  - Materials 20%
  - Labor 35%
- Corporate Sponsors 10%
- Individuals 2%
- Foundations 9%
- Government 2%
- Nonprofits 6%
- Fundraising Events 16%
- Interest 0%

**Expenses**

- Program 90%
  - IK Materials 20%
  - IK Labor 36%
  - Program Expenses 33%
- Fundraising 8%
- Admin 2%
Our In-Kind Donors

$10,000+
- Invisible CareGiver Innovations, LLC
- Sunstone Plumbing
- Ahearn Electric
- BECU
- Walsh Construction Company

$7,500 TO $10,000
- Golden Services LLC
- Habitat For Humanity Tacoma-Pierce County Store
- Harmon Brewery
- Harmon Hub
- Hello Cupcake
- Hess’s Bakery
- Mary Jo Heston
- Hilger Construction
- Home Depot
- Home Makeovers Made Simple
- Hotel Murano
- Ann Humphreys
- Hyland Cabinet Works Inc
- IPM Pest Eliminators
- J & K Plumbing
- JACO Environmental Inc.
- Kolby’s Donut House
- Kraus
- Lakewood Appliance
- Gary Lange
- Sonia Lewis
- Sandy Lindquist
- Little Caesars Pizza
- Elizabeth & Spencer Lucas
- Chris Lucero
- Lulu’s Homeport Restaurant
- Manor Hardware and Construction Supply
- Palmira Mazzuca
- Isaac Mertes
- Metal Roof Specialties
- Nilmah Mills
- Mocetzumas
- Modern Door & Millwork
- Monarch Plumbing

More 4 Less
- Terri & Grant Muller
- Norogachi
- Northwest Cascade
- Old Time Electric
- Olive Garden
- Overhead Door Company of Tacoma
- Gina Owens
- Brian & Cindy Page
- Point Defiance Zoological Society
- RDF Builders Co.
- Recovery 1, Inc
- Redeemer Lutheran Church
- RENU Recycling Services
- Residential Locksmith
- Reynolds Plumbing
- Rodda Paint
- Roundtable Pizza
- RPM Ironworks
- Safeway
- Sato/Nuvo Products
- Service Master of Tacoma
- Sherwin Williams
- Sound Refining, Inc.
- Starbucks
- Starr Tile
- Subway
- Success Marketing, Inc, DBA American Preparedness
- Jack & Susie Sutton
- Sweatman Young, Inc.
- Tacoma Symphony Orchestra
- Kim Taylor
- The Fixture Gallery
- Top Foods
- Topline Counter, LLC
- United Lamp Supply
- United Wholesale Supply, Inc.
- Vlad’s Flooring
- VPI Quality Windows
- Water Concepts
- Westcoast Painting LLC
- York Enterprises
Our Supporters

Rebuilding Together South Sound would like to thank each company, organization, foundation and individual that supported us in 2011. The work we do would not be possible without your help.

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Administration on Aging

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BECU

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Lane Powell
Sears
Tacoma Public Utilities
Lowe’s

JOURNEYMEN
Apple Physical Therapy
Bargreen Ellingson
BCE Engineers
Columbia Bank
The Inn at Gig Harbor
J.L. Darling Corp
Opalesque Dentistry
Patriot Fire Protection Inc.
PCS Structural Solutions
PMA Engineering
TCF Architecture

APPRENTICES
AIA Emerging Leaders
Fairwood Community United
Methodist Church

FOUNDATIONS
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Florence B Kilworth Foundation
Forest Foundation
Gary E. Milgard Foundation
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Puyallup Tribe of Indians
Tacoma Rotary #8 Foundation
Sequoia Foundation
Tulalip Tribe of Indians Charitable Foundation
Wells Fargo Housing Foundation
William Kilworth Foundation

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Sears

TACOMA PUBLIC UTILITIES

Apple Physical Therapy
Your One-On-One PT Provider

Bargreen Ellingson

BCE

Columbia Bank
You'll Notice The Difference.

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All-Weather Writing Paper

Patriot Fire Protection, Inc.

PCS Structural Solutions

Emerging Leaders

Fairwood

PMA Engineering
Parker, Mann & Associates, Inc.

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